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# Salary Report 

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## With the annual salary increases for 2023 having now been announced, we feel it would be appropriate to give a midyear overview of our annual salary survey.



Ian Giulianotti
Executive Director

As predicted, most employers have recognised the current inflationary pressure on employees by awarding an average of 7 per cent increase in their remuneration following an average rise of 5 per cent in the previous year. It appears that we are experiencing a return to an era of double-digit pay raises, which hasn't occurred since 2008. As this trend gains momentum, employers are adopting alternative approaches to reward and recognize their employees in the UAE and Middle East region. One of the currently popular alternatives is placing greater emphasis on job grading, which revolves around assessing responsibilities and performance to ensure that individual contributions receive appropriate rewards and recognition.

Our predictions regarding the UAE's employment market's rapid growth have indeed materialized. The burgeoning economy continues to attract new companies daily, leading to a surge in the number of registered vacancies with NADIA Global in the first six months of this year, reaching levels last seen before 2014. We continue to receive an average of 1000 registration per day from candidates seeking employment. However, a new phenomenon has emerged wherein we are witnessing a significant percentage of tourists who arrive in Dubai for vacation but later decide to relocate to the UAE. Considering Dubai's projected 16 million tourists for the year 2023, we anticipate that this trend will persist as a long-term situation.

Demand for accommodation in Dubai is at an all-time high, and naturally this has led to a rapid rise of rents by an average of 30 per cent for apartments, and 50 per cent for villas in 2022-23. Rent accounts for 40 per cent of the average employees' expenditure, it is only natural that this will result in increased expectancy by employees of the rental or housing

With the increasing number of vacancies, we find ourselves in a situation where candidates expect a 25 to 30 per cent increase over their current remuneration and also anticipate family benefits as a norm when negotiating an offer of employment, especially for candidates who are being enticed to leave their current employment.

## Getting Creative with the Rewards

Instead relying solely on annual increases, companies are now moving towards using targeted rewards to retain key talent such as high performers and staff with critical skills.

This has necessitated a move in performance measurement from KPIs, which are currently being seen as more appropriate for $C$ suite executives to a far more relevant method of MSC (must, should, \& could) in an effort to be able to measure the performance of individuals in a consistent, accurate, timely manner, i.e., on a monthly rather than yearly bases.

## Focus on non-financial elements of compensation.

The prevailing inflationary trends are affecting employees in various ways, prompting companies to adapt their benefits programs in order to alleviate the mounting pressures on employees' financial wellness and overall well-being.

## Reviewing and refreshing, total rewards philosophy.

Employers are now striving for greater clarity regarding the outcomes they wish to incentivize in the contemporary business landscape. Consequently, they exhibit a heightened emphasis on prioritizing specific elements within their total rewards package to effectively achieve these desired outcomes.

## GCC SALARY INCREASE FROM 2008-2023



- After 14 years of single-digit pay increase, we expect to see a double-digit pay rise in 2023.
- Existing employees salaries increased by 1\% in 2021 and 5\% in 2022.
- Salaries for new hires now match current market rates.


## SALARIES BY POSITION

## ACCOUNTING \& FINANCE

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| ACCOUNTS ASSISTANT | 5000-6500 | 7,000-10,500 | 9,000-11,000 | 10,500-11,500 | 15,250-19,500 |
| ACCOUNTS PAYABLE | N/A | 7,750-11,000 | 10,000-14,500 | 12,000-16,000 | 15,000-22,000 |
| ACCOUNTS RECEIVABLE | N/A | N/A | 10,500-16,000 | 12,500-17,000 | 18,500-23,000 |
| CREDIT CONTROLLER | N/A | 15,000-19,750 | 17,500-22,000 | 18,500-22,500 | 20,750-27,000 |
| ACCOUNTANT (BCOM) | 9000-13000 | 12,000-16,000 | 14,500-19,500 | 15,750-22,000 | 22,000-30,500 |
| SENIOR ACCOUNTANT | 11,000-16,500 | 13,500-18,250 | 16,500-21,000 | 18,000-22,000 | 23,000-31,500 |
| CHIEF ACCOUNTANT | N/A | N/A | 21,000-27,00 | 22,000-27,000 | 29,000-37,500 |
| FINANCE MANAGER | 12,250-17,000 | 15,000-22,000 | 24,500-32,000 | 27,000-34,000 | 35,000-41,000 |
| FINANCE DIRECTOR | N/A | N/A | 29,000-35,000 | 32,000-38,500 | 38,000-48,000 |
| CFO | 12,750-17,500 | 16,750-23,500 | 29,000-32,500 | 32,000-33,000 | 42,000-51,000 |

## ADMIN \& SECRETARIAL

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :--- | :---: | :---: | :---: | :---: | :---: |
| RECEPTIONIST | $\mathbf{3 , 7 5 0 - 5 , 0 0 0}$ | $\mathbf{5 , 0 0 0 - 7 , 0 0 0}$ | $\mathbf{4 , 5 0 0 - 6 , 7 5 0}$ | $\mathbf{5 , 5 0 0 - 7 , 5 0 0}$ | $\mathbf{9 , 5 0 0}$ |
| ADMIN ASSISTANT | $\mathbf{4 , 0 0 0 - 5 , 0 0 0}$ | $\mathbf{5 , 0 0 0 - 7 , 0 0 0}$ | $\mathbf{4 , 5 0 0 - 6 , 7 5 0}$ | $\mathbf{5 , 5 0 0}-\mathbf{7 , 7 5 0}$ | $\mathbf{9 , 5 0 0}$ |
| SECRETARY | $\mathbf{5 , 0 0 0}$ | $\mathbf{6 , 0 0 0 - 7 , 2 5 0}$ | $\mathbf{6 , 7 5 0 - 8 , 0 0 0}$ | $\mathbf{9 , 2 5 0 - 1 1 , 0 0 0}$ | $\mathbf{1 4 , 0 0 0}$ |
| EXECUTIVE PA | $\mathbf{6 , 0 0 0}$ | $\mathbf{5 6 0 0 0 0 - 7 , 2 5 0}$ | $\mathbf{6 , 2 5 0 - 8 , 0 0 0}$ | $\mathbf{9 , 0 0 0 - 1 2 , 2 5 0}$ | $\mathbf{1 4 , 0 0 0 - 1 7 , 0 0 0}$ |
| OFFICE MANAGER | $\mathbf{8 , 2 5 0}$ | $\mathbf{9 , 2 5 0 - 1 1 , 5 0 0}$ | $\mathbf{1 0 , 5 0 0 - 1 2 , 7 5 0}$ | $\mathbf{1 3 , 7 5 0 - 1 6 , 0 0 0}$ | $\mathbf{1 7 , 0 0 0 - 2 8 , 5 0 0}$ |
| PRO | $\mathbf{6 , 7 5 0 - 7 , 7 5 0}$ | $\mathbf{8 , 2 5 0 - 9 , 0 0 0}$ | $\mathbf{9 , 7 5 0 - 1 0 , 5 0 0}$ | $\mathbf{1 1 , 5 0 0 - 1 3 , 7 5 0}$ | $\mathbf{1 6 , 0 0 0}$ |
| DRIVER | $\mathbf{4 , 5 0 0}$ | $\mathbf{5 , 0 0 0}$ | $\mathbf{5 5 0 0}$ | $\mathbf{6 , 0 0 0 - 8 , 2 5 0}$ | $\mathbf{9 , 0 0 0}$ |

## HUMAN RESOURCES

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| HR ASSISTANT | 4,750 | 6,000 | 6,250-7,750 | 6,500-8,500 | 10,000-11,000 |
| PAYROLL ASSISTANT | 6,000-7,000 | 6,000-7,000 | 8,000-9,500 | 8,500-11,000 | 12,000-14,000 |
| TRAINING COORDINATOR | N/A | N/A | 6,000-8,500 | 7,750-10,000 | 11,000-14,000 |
| HR EXECUTIVE (GENERALIST) | 5,000-7,500 | 6,000-7,750 | 8,500-11,000 | 11000 | 14,000 |
| RECRUITER | NADIA | NADIA | NADIA | NADIA | NADIA |
| COMPENSATION \& BENEFITS SPECIALIST | N/A | N/A | N/A | 14,000-17,000 | 17,000-22,500 |
| ASSISTANT HR MANAGER | N/A | N/A | 16,000-18,000 | 17,000-22,500 | 22,500-28,000 |
| TRAINING \& DEVELOPMENT MANAGER | N/A | N/A | 21,000-26,500 | 28,000-34,000 | 35,000-44,000 |
| HR MANAGER | N/A | N/A | 21,000-32,000 | 28,000-39,000 | 39,000-52,000 |
| REGIONAL HR MANAGER | N/A | N/A | 32,000-47,000 | 34,000-49,000 | 48,000-65,000 |
| HR DIRECTOR | N/A | N/A | 58,000-63,000 | 55,000-85,000 | 90,000-110,000 |

## SALARIES BY POSITION

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| REGIONAL SALES MANAGER (GCC/MENA/ LEVANT) |  |  | 25,000-34,000 | 25000-34000 | 27500-39000 |
| CLOUD SALES SPECIALISTS |  |  | 20500-29000 | 20500-29000 | 22000-39000 |
| ACCOUNT/ SALES/RSM <br> MANAGERS <br> (HARDWARE/ SOFTWARE) |  |  | 14000-19000 | 14000-19000 | 19000-25500 |
| BUSINESS DEVELOPMENT MANAGER(ERP/SAP/ ORACLE) |  |  | 14000-20000 | 17000-20000 | 19000-29000 |
| PRE-SALES CONSULTANT/ SOLUTION ARCHITECT |  |  | 16000-29000 | 16000-29000 | 27500-39000 |
| DIGITAL MARKETING SPECIALISTS/MANAGERS | 9,250-17000 | 9,750-17,250 | 14000-23000 | 17000-29000 | 28000-51000 |
| PROGRAM/ PROJECT MANAGER |  |  | 18000-24000 | 24000-34000 | 44000-48000 |
| IT DIRECTOR |  |  | 29000-39000 | 29000-50000 | 34000-66000 |
| it/technology/ NETWORK HEAD |  |  | 29000-34000 | 27000-34000 | 27500-39000 |
| IT MANAGER |  | 18,250-29,500 | 20000-29000 | 21000-31000 | 29000-56000 |
| SYSTEM ADMINISTRATORS | 12,500-23,500 | 10500-21000 | 17000-22000 | 17000-22000 | 17000-29000 |
| NETWORK ADMINISTRATORS | 13,550-17,000 | 13,550-17,000 | 13750-17000 | 17000-25500 | 20000-29000 |
| IT/TECHNICAL SUPPORT / CUSTOMER SUPPORT ENGINEERS LI | 4,000-6,000 | 4,000-7,000 | 3400-7000 | 4500-12000 | 4000-12000 |
| IT/ TECHNICAL SUPPORT ENGINEERS L2 | 5,000-7,000 |  | 5000-8000 | 5000-13000 | 5000-14000 |
| NETWORK ENGINEERS L3 |  |  | 17500-28000 | 17500-28000 | 17000-34000 |
| IT IMPLEMENATATION ENGINEERS |  |  | 14000-22000 | 13000-21500 | 22500-29000 |
| IT/NETWORK SECURITY ENGINEERS |  |  | 11250-14000 | 11750-17000 | 11750-19000 |
| SOC ANALYSTS |  |  | 8000-11750 | 9000-13750 | 9000-16750 |
| cyber security (siem/ SOC) ENGINEERS |  |  | 11000-17000 | 15750-17000 | 22000-29000 |
| INFORMATION SECURITY CONSULTANTS |  |  | 17000-22000 | 18000-22000 | 29000-32000 |
| CRM CONSULTANTS |  |  | 11000-17000 | 13750-19000 | 167000-24000 |

## SALARIES BY POSITION

SALES \& MARKETING

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| SALES ADMINISTRATOR | 5000-6000 | 6000-7000 | 7,00-9,250 | 8,250-12000 | 12,000-14,000 |
| SALES COORDINATOR | 5000-6000 | 6000-7000 | 7000-9000 | 8,500-12,000 | 12,000-14,000 |
| SALES EXECUTIVE | 8,250 | 9,000-11,250 | 14,000 | 16,000 | 17,000 |
| SALES MANAGER | 13,250 | 13,250 | 18,000 | 19,000 | 22,000 |
| REGIONAL SALES MANAGER | N/A | N/A | 22,000-29,000 | 22,000-29,000 | 28,000 |
| SALES DIRECTOR | N/A | N/A | 34,000 | 34,000-39,000 | 45,000 |
| MARKETING ASSISTANT | N/A | 7000-9,250 | 9,250-12,000 | 9,250-14,000 | 14,000-17,000 |
| MARKETING COORDINATOR | N/A | N/A | 9,500-12,000 | 12,000-14,000 | 14,000-16,500 |
| MARKETING EXECUTIVE | N/A | 6,000-8,000 | 9000-12,000 | 12,000-14,000 | 14,000-22,500 |
| DIGITAL MARKETING SPECIALIST | N/A | N/A | 13,250-17,000 | 16,000-19,000 | 17,000-29,000 |
| MARKETING BRAND MANAGER | N/A | N/A | 19,000-22,500 | 28,000-34,000 | 38,000 |
| REGIONAL MARKETING MANAGER | N/A | N/A | 28,000-34,000 | 34,000-45,000 | 57,000 |
| MARKETING DIRECTOR | N/A | N/A | 34,000-39,000 | 39,000-56,000 | 56,000-95,000 |

## SUPPLY CHAIN, LOGISTICS \& PROCUREMENT

| POSITION | SME | TRADING | FZCO | LARGE GROUP | MULTINATIONAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| LOGISTICS COORDINATOR / ASSISTANT | 6000-9,250 | 6,500-10,250 | 8,500-11,000 | 8,750-10,500 | 14,000-18,000 |
| LOgistics EXECUTIVE / CONTROLLER | 7,250-9000 | 7,250-9000 | 9,250-13,250 | 10,250-14,500 | 14,000-20,000 |
| PLANNING COORDINATOR / EXECUTIVE | N/A | N/A | 9,500-14,750 | 11,250-15,500 | 17,000-21,000 |
| DEMAND SUPPLY / INVENTORY PLANNER | N/A | 12,750-17,000 | 16,000-20,000 | 17,000-22,000 | 19,500-26,000 |
| WAREHOUSE SUPERVISOR | 9,250-13,000 | 11,250-14,500 | 14,000-87,000 | 15,000-20,000 | 20,000-28,000 |
| PROCUREMENT SPECIALIST / OFFICER | 10,250-15,000 | 12,250-16,000 | 15,000-19,000 | 15000-21,000 | 21,000-29,000 |
| TRANSPORTATION MANAGER | N/A | N/A | 19,000-24,500 | 20,000-24500 | 27000-34,000 |
| WAREHOUSE MANAGER | 11,750-15,500 | 13,500-21,000 | 22,000-29,000 | 25,000-31,000 | 29,000-3,000 |
| DISTRIBUTION MANAGER | N/A | N/A | 25,000-30,000 | 26,000-32,000 | 29,500-34,000 |
| PROCUREMENT MANAGER | 11,250-15,700 | 13,500-21,000 | 25,500-29,500 | 29,000-32,000 | 34,000-40,000 |
| DEMAND PLANNING MANAGER | N/A | N/A | 27,500-32,000 | 28,500-36,000 | 37,000-44,000 |
| SUPPLY CHAIN / LOGISTICS MANAGER | N/A | N/A | 32,000-38,000 | 34,000-39,000 | 42,000-50,000 |
| PROCUREMENT DIRECTOR | N/A | N/A | 37,000-42,000 | 39,000-45,000 | 47,000-56,000 |
| SUPPLY CHAIN / LOGISTICS DIRECTOR | N/A | N/A | 39,000-42,500 | 40,000-50,000 | 56,000-72,000 |

[^0]Training. Recruitment. Access. Quality

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Since 1983
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[^1]
[^0]:    *Salaries are depicted in AED currency per month, inclusive of housing and transport allowances.

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